

## 2 Introduction

### 2.1 Parts of the coffee machine



“Ready to operate” display



Header line

Function line

- 1 Bean hopper (up to 2), lockable
- 2 Powder hopper (choc or topping, for example) (optional), lockable
- 3 Manual insert / tablet insert
- 4 Touch display for beverage buttons and settings
- 5 Combi spout with integrated milk foamer
- 6 Grounds container
- 7 SteamJet cup warmer
- 8 Removable drip tray with drip grid
- 9 Hot water spout / steam outlet (optional)
- 10 Water tank / descaling container (optional)
- 11 Operating panel
- 12 Side illumination
- 13 ON/OFF switch (operating panel open)

#### **"Ready to operate" display**

- 14 Menu pad (opens the main menu)
- 15 Beverage buttons
- 16 SteamJet pad
- 17 "Warm rinse" pad
- 18 Eco mode

The pads and buttons on the display are available, depending on the settings and the machine model.

The functions shown here are examples.

*Software ▷ starting on page 32*



## CLEANING TABLET CHECK SHEET

**RINZA** **MILK**

ACTUAL SIZE

HOLD TABLET OVER SHAPE ABOVE TO CHECK

The image shows a white plastic bottle of Rinza Milk cleaning tablets. The label is blue and white, featuring the brand name 'RINZA' and 'MILK' along with a 'DIREX' logo. To the left of the bottle is a solid blue circle with the text 'ACTUAL SIZE' inside it. Below the bottle, the text 'HOLD TABLET OVER SHAPE ABOVE TO CHECK' is written. The bottle is shown with its white cap removed and tilted to the left.

Part No: 12-MKTAB12-40

**CAFIZA** **COFFEE**

ACTUAL SIZE

HOLD TABLET OVER SHAPE ABOVE TO CHECK

The image shows a white plastic bottle of Cafiza Coffee cleaning tablets. The label is red and white, featuring the brand name 'CAFIZA' and 'COFFEE' along with a 'DIREX' logo. To the left of the bottle is a solid red circle with the text 'ACTUAL SIZE' inside it. Below the bottle, the text 'HOLD TABLET OVER SHAPE ABOVE TO CHECK' is written. The bottle is shown with its white cap removed and tilted to the left.

Part No: 12-ESPTH12-100



## SELF SERVICE EMERGENCY ALERT


**ATTENTION** IF RED LIGHTS ARE FLASHING PLEASE ATTEND MACHINE.

### TO RESOLVE DO THE FOLLOWING:

**1. INSTRUCTIONS DISPLAYED ON SCREEN**

Follow instructions displayed on coffee machines screen to clear the message

**OR. 2. DRINKS DISPLAYED ON SCREEN**

If the lights are flashing red and the  Symbol is displayed in the top right part of the screen, above the drinks, then press this symbol, and follow instructions displayed on coffee machines screen to clear the message.

## IMPORTANT PROCESS

### REMOVAL OF GROUTS

1. Remove and empty the grouts container in bin, then wipe down inside residue and dry.
2. Carefully replace the grouts container back into the machine.

3. Confirm on the display that container has been emptied.

**NOTE:** DON'T bang container on rubbish bin and DON'T wash container in dish washer.



REMOVING GROUTS CONTAINER



EMPTY GROUTS INTO BIN

## MILK FRIDGE CLEAN

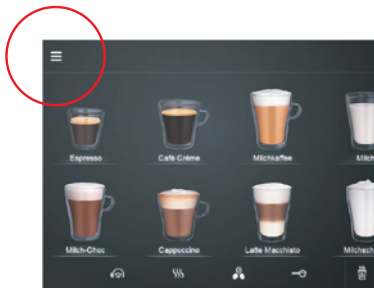
1. Please wipe out fridge regularly.
2. Clean milk container regularly (this can go in the dish washer).
3. Regularly check temperature of milk stored in fridge 4°C.
4. If you see a build up of frost in the fridge remove milk and defrost fridge.
5. Finish milk in container as much as possible before refilling.
6. Wipe any spills.

## 1. ACCESSING THE CLEANING MENU

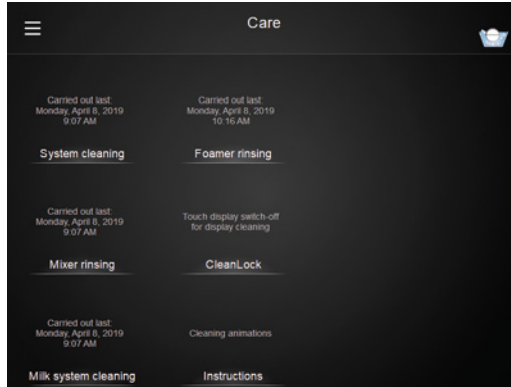
### A. FINDING MENU



1. Gently double tap the bottom right of screen
2. Select the home icon when it displays
3. Select the care options tab



### B. CLEANING OPTIONS



#### CLEANING PROGRAMS

- Different cleaning options
1. System cleaning
  2. Mixer rinsing
  3. Milk system cleaning

#### CLEANLOCK

A 15-second countdown starts and the screen is deactivated. The touch display can now be cleaned by wiping action.

#### INSTRUCTIONS

Animated instructions for the weekly cleaning procedures, includes choc mixer and combi spout.

## 2. CLEANING INTERVALS OVERVIEW

	DAILY	WEEKLY	REGULARLY	
X				System cleaning
X				Clean screen (CleanLock)
X				Grouts container cleaning
			X	Clean the brewing unit
		X		Drip tray cleaning
		X		Milk system manual clean
		X		Clean the mixer
			X	Bean hopper cleaning
			X	Clean powder hopper

## END OF DAY SYSTEM CLEAN






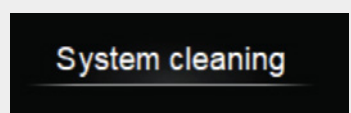
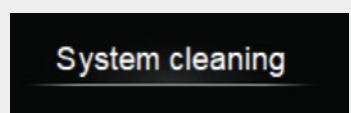
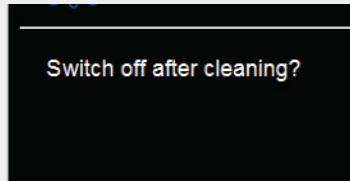
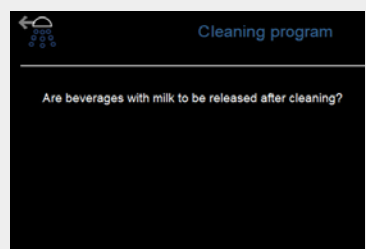




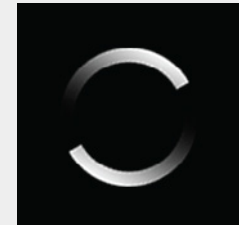
PERFORM THIS AT LEAST ONCE EVERY 24 HOURS



THIS CLEANING PROCEDURE TAKES APPROX. 15 MINUTES



CHECK CORRECT TABLET IS USED FOR EACH STAGE. USE ONLY URNEX TABLETS.

<p><b>STEP 1.</b></p>  <p>1.  2. </p> <p>Access the home menu, and select the Care option.</p>	<p><b>STEP 2.</b></p>  <p>1. </p> <p>Select Cleaning programs then select System cleaning</p>	<p><b>STEP 3.</b></p>  <p>Switch off after cleaning?</p> <p>Confirm if machine needs to shutdown after cleaning</p>
<p><b>STEP 4.</b></p>  <p>Are beverages with milk to be released after cleaning?</p> <p>If you are leaving the machine on, but closing for the day = No If you plan to make coffees after the clean = Yes</p>	<p><b>STEP 5.</b></p>  <p>Empty &amp; clean the coffee grounds container and drip tray</p>	<p><b>STEP 6.</b></p>  <p>Insert 1 <b>RINZA</b> tablet into each blue container. Do not add water. Part No: 12-MKTAB12-40 Rinza</p>
<p><b>STEP 7.</b></p>  <p>Plug milk line into the blue WMF cleaning container. Place the cleaning box on drip tray during the cleaning process. <b>NOTE: DO NOT PLACE CONTAINER IN FRIDGE</b></p>	<p><b>STEP 8.</b></p>  <p>Insert <b>CAFIZA</b> tablet into top chute for brewer cleaning Part No: 12-ESPTH12-100 Cafiza E18</p>	<p><b>STEP 9.</b></p>  <p>System will progress with cleaning (up to 15 minutes max)</p>

## END OF DAY SYSTEM CLEAN



PERFORM THIS AT LEAST ONCE EVERY 24 HOURS



THIS CLEANING PROCEDURE TAKES APPROX. 15 MINUTES



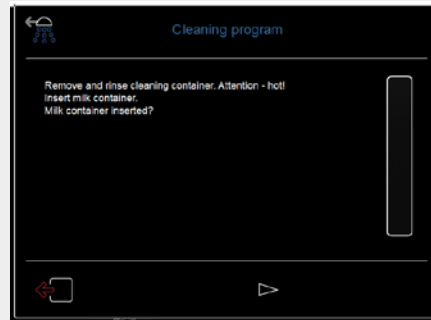
CHECK CORRECT TABLET IS USED FOR EACH STAGE. USE ONLY URNEX TABLETS.

### STEP 10.



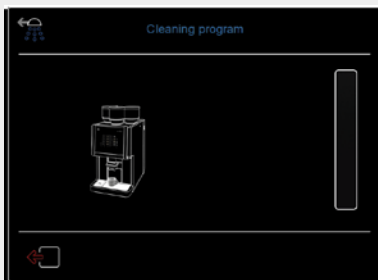
Un-plug milk line from blue container and back into milk. Careful warm water inside

### STEP 11.



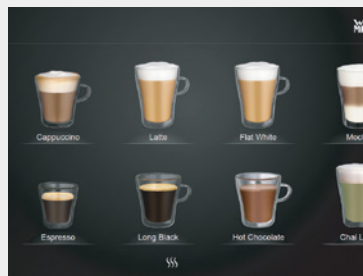
If you are continuing to use machine after cleaning, please note the machine will restart, perform a milk line purge and ready itself for service. You are required to activate several prompts for this.

### STEP 12.



Machine will complete cleaning and flush lines. And set milk.

### STEP 13.



Once completed, machine will return to home screen

## MILK SYSTEM EXCHANGE & CLEAN



PERFORM THIS AT THE END OF THE WEEK.



THIS CLEANING PROCEDURE TAKES APPROX. 15 MINUTES



USE ONLY WMF CERTIFIED MILK CLEANING TABLETS.

### STEP 1.



Disconnect the milk line from the foamer

### STEP 2.



Remove combi spout & remove milk hose

### STEP 3.



Separate foamer into separate pieces ready for soaking

### STEP 4.



Re-mount the spare clean foamer, choc hose & milk line

### STEP 5.



Fill container with warm water and add one **RINZA** tablet. Place dirty foamer & milk line, soak for 5 hours

Part No: 12-MKTAB12-40 Rinza

### STEP 6.



After soaking, rinse all pieces under tap and dry

### STEP 7.



Store in tub with lid to avoid contamination ready for next weekly exchange



# REFILL COFFEE HOPPERS



PERFORM THIS WHEN PROMPTED BY MACHINE



THIS PROCEDURE TAKES APPROX. 2-3 MINUTES



DURING REFIL BE CAREFUL THAT NO FOREIGN DEBRIS FALLS INTO HOPPER

## NOTE.



**DO NOT FILL ABOVE LINE**

Fill hoppers with fresh coffee to just below lid line. The hoppers will empty at the same rate so ensure all hoppers are filled to the same level.

## STEP 1.



If the machine runs out of coffee, it will prompt the operator to refill hopper.

## STEP 2.



Remove lid the pour coffee into the empty hopper.

## STEP 3.



Once hopper is topped up, tap on the green tick to continue.

# CHOCOLATE WHIPPER/MIXER CLEANING



PERFORM THIS AT THE END OF THE WEEK.



THIS CLEANING PROCEDURE TAKES APPROX. 10 MINUTES



USE ONLY WMF CERTIFIED MILK CLEANING TABLETS.

## STEP 1.



Open Display Panel

## STEP 2.



Remove choc hose from back of foamer & slide spring off

## STEP 3.



Remove chocolate mixing bowl

## STEP 4.



Separate top of bowl and remove hose

## STEP 5.



Disassemble all parts

## STEP 6.



Wash unit in water & dry thoroughly

## NOTE.



Please ensure wiper disc is insert the correct way.

## STEP 7.



Inset mixer back into the machine and reattach choc hose & slide spring on.

## STEP 8.



Close Display Panel

# HOPPER CLEANING



PERFORM THIS AT THE END OF THE MONTH.



THIS CLEANING PROCEDURE TAKES APPROX. 15 MINUTES



ENSURE HOPPERS ARE DRY BEFORE RE-FITTING

## STEP 1. ▶



Open Display Panel

## STEP 2. ▶



Swing the green handle right to left to release all hoppers

## STEP 3. ▶



Gently lift hoppers, empty the contents into a clean container

## STEP 4. ▶



Hand wash hoppers & dry thoroughly

## STEP 5. ▶



Refill hopper with product and place onto machine

## STEP 6. ▶



Swing the green handle left to right to re-lock hoppers

## STEP 7. ▶



Close Display Panel



### IMPORTANT: CHOCOLATE HOPPER REASSEMBLY

Please note, once you have dried the hopper after washing, it is important that the hopper is reassembled correctly for proper functioning. Please use the exploded diagram as a guide for reassembly and make sure that the half moon opening is at the top before re-inserting the hopper.

