




## SELF SERVICE EMERGENCY ALERT

**ATTENTION** IF RED LIGHTS ARE FLASHING  
PLEASE ATTEND MACHINE.

### TO RESOLVE DO THE FOLLOWING:

1. **INSTRUCTIONS DISPLAYED ON SCREEN**  
Follow instructions displayed on coffee machines screen to clear the message
- OR. 2. **DRINKS DISPLAYED ON SCREEN**  
If the lights are flashing red and the  Symbol is displayed in the top right part of the screen, above the drinks, then press this symbol, and follow instructions displayed on coffee machines screen to clear the message.



**REMOVING GROUTS CONTAINER**

### IMPORTANT PROCESS REMOVAL OF GROUTS

1. Lift the dispense spout (foamer) to its highest position
2. Remove and empty the grouts container, wiping down the inside
3. Carefully replace the grouts container back into the machine
4. Confirm on the display that container has been emptied
5. Lower the dispense spout (foamer) to the cup position



**SPOUT LOWERED BACK  
TO READY POSITION**

## 1. ACCESSING THE CLEANING MENU

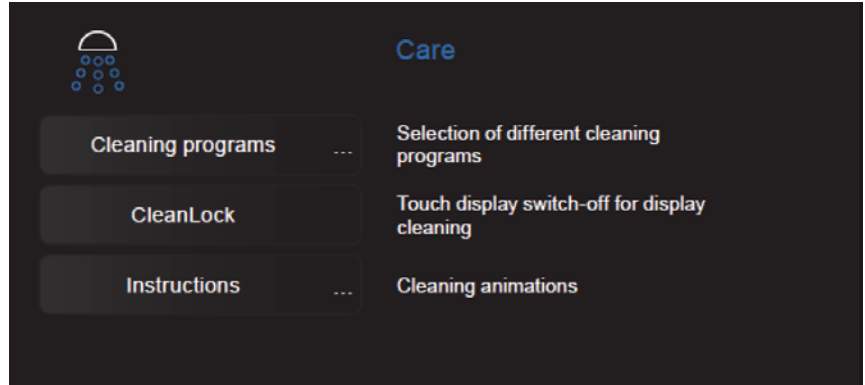
### A. FINDING MENU



1. Gently double tap the bottom right of screen
2. Select the home icon when it displays
3. Select the care options tab



### B. CLEANING OPTIONS



#### CLEANING PROGRAMS

Different cleaning options

1. System cleaning
2. Mixer rinsing
3. Milk system rinsing
4. Foamer rinsing

#### CLEANLOCK

A 15-second countdown starts and the screen is deactivated. The touch display can now be cleaned by wiping action.

#### INSTRUCTIONS

Animated instructions for the weekly cleaning procedures, includes choc mixer and combi spout.

## 2. END OF DAY CLEANING PROCESS

### SYSTEM CLEANING

End Of Day Cleaning Process. This needs to be performed daily. NOTE: WMF blue cleaning container is required for cleaning.

#### PROCESS

1. Access the Care menu
2. Touch Cleaning programs
3. Touch System cleaning
4. Follow prompts to setup - Information / instructions will be shown on the display
5. Machine will perform clean cycle - Up to 14 mins
6. Pack away the cleaning containers



**CAFIZA** TABLET INSERTED FOR BREWER



**RINZA** TABLET INSERTED FOR MILK SYSTEM. DO NOT ADD WATER.

## 3. CLEANING INTERVALS OVERVIEW

	DAILY	WEEKLY	MONTHLY	
X				System cleaning
X				Clean Screen (CleanLock)
X				Grouts container cleaning
		X		Clean the brewing unit
	X			Drip tray cleaning
	X			Milk System Manual Clean
	X			Clean the mixer
		X		Bean hopper cleaning
		X		Clean powder hopper

For further information please refer to care menu instructions or user manual

# END OF DAY SYSTEM CLEAN



PERFORM THIS AT LEAST ONCE EVERY 24 HOURS



THIS CLEANING PROCEDURE TAKES APPROX. 14 MINUTES



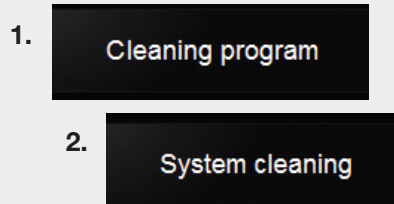
CHECK CORRECT TABLET IS USED FOR EACH STAGE. USE ONLY URNEX TABLETS.

## STEP 1. ▶



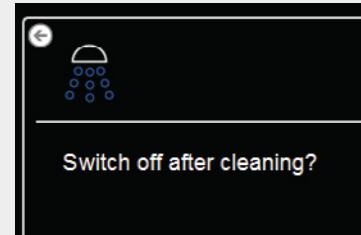
Access the home menu, and select the Care option.

## STEP 2. ▶



Select Cleaning programs then select System cleaning

## STEP 3. ▶



Confirm if machine needs to shutdown after cleaning

## STEP 4. ▶



If you are leaving the machine on, but closing for the day = No  
If you plan to make coffees after the clean = Yes

## STEP 5. ▶



Empty & clean the coffee grounds container

## STEP 6. ▶



Insert 1 **RINZA** tablet into each blue container. Do not add water.

Part No: 12-MKTAB12-40 Rinza

## STEP 7. ▶



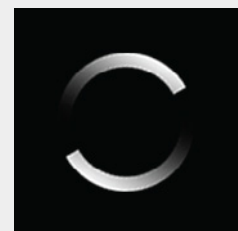
Plug each milk line into the matching blue WMF cleaning container

## STEP 8. ▶



Insert **CAFIZA** tablet into top chute for brewer cleaning  
Part No: 12-E18UX100-12 Cafiza E18

## STEP 9. ▶



System will progress with cleaning (up to 14 minutes max)

# END OF DAY SYSTEM CLEAN



PERFORM THIS AT LEAST ONCE EVERY 24 HOURS



THIS CLEANING PROCEDURE TAKES APPROX. 14 MINUTES



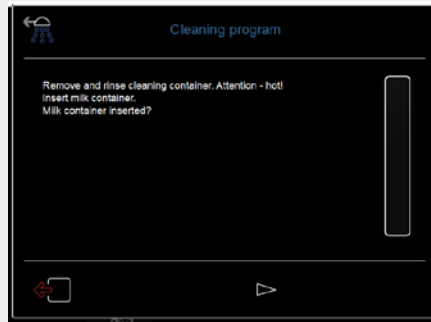
CHECK CORRECT TABLET IS USED FOR EACH STAGE. USE ONLY URNEX TABLETS.

## STEP 10.



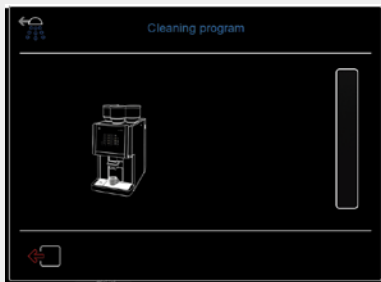
Un-plug milk line from blue container and back into milk. Careful warm water inside

## STEP 11.



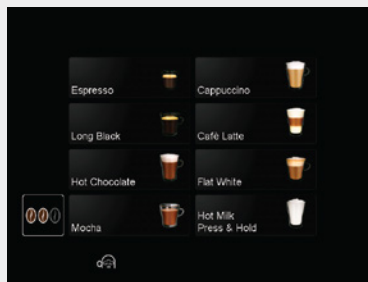
If you are continuing to use machine after cleaning, please note the machine will restart, perform a milk line purge and ready itself for service. You are required to activate several prompts for this.

## STEP 12.



Machine will complete cleaning and flush lines. And set milk.

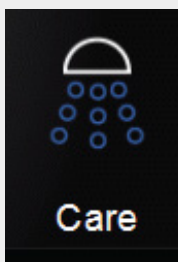
## STEP 13.



Once completed, machine will return to home screen

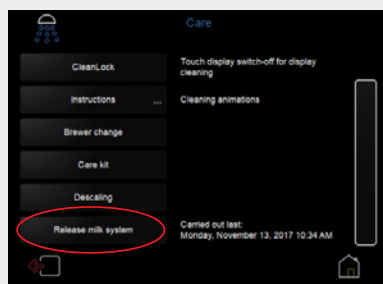
### IMPORTANT : MILK ACTIVATION If you have selected 'No' at Step 4.

## STEP 5.

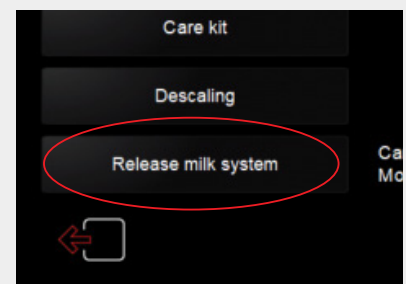


Care menu

## STEP 5A



Select 'Release Milk System'



# MILK SYSTEM EXCHANGE & CLEAN



PERFORM THIS AT THE END OF THE WEEK.



THIS CLEANING PROCEDURE TAKES APPROX. 15 MINUTES



USE ONLY WMF CERTIFIED MILK CLEANING TABLETS.

## STEP 1.



Disconnect the milk line from the foamer

## STEP 2.



Remove combi spout & remove milk hose

## STEP 3.



Separate foamer into separate pieces ready for soaking

## STEP 4.



Re-mount the spare clean foamer, choc hose & milk line

## STEP 5.



Fill container with warm water and add one **RINZA** tablet. Place dirty foamer & milk line, soak for 5 hours

## STEP 6.



After soaking, rinse all pieces under tap and dry

## STEP 7.



Store in tub with lid to avoid contamination ready for next weekly exchange

# HOPPER CLEANING



PERFORM THIS AT THE END OF THE MONTH.



THIS CLEANING PROCEDURE TAKES APPROX. 15 MINUTES



ENSURE HOPPERS ARE DRY BEFORE RE-FITTING

## STEP 1. ▶



Open Display Panel

## STEP 2. ▶



Turn pin left using the multi tool to release all hoppers

## STEP 3. ▶



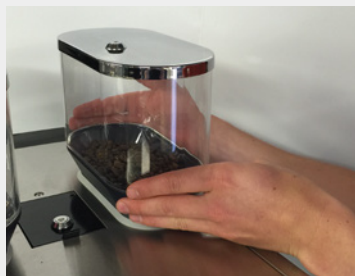
Gently lift hoppers, empty the contents into a clean container

## STEP 4. ▶



Hand wash hoppers & dry thoroughly

## STEP 5. ▶



Refill hopper with product and place onto machine

## STEP 6. ▶



Turn the lock system to the right to re-lock hoppers

## STEP 7. ▶

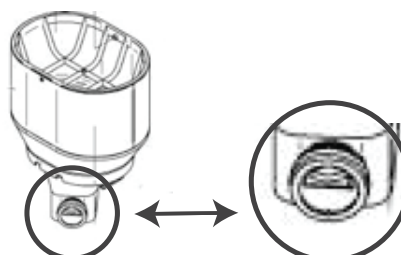


Close Display Panel



### IMPORTANT: CHOCOLATE HOPPER REASSEMBLY

Please note, once you have dried the hopper after washing, it is important that the hopper is reassembled correctly for proper functioning. Please use the exploded diagram as a guide for reassembly and make sure that the half moon opening is at the top before re-inserting the hopper.



# CHOCOLATE WHIPPER/MIXER CLEANING



PERFORM THIS AT THE END OF THE WEEK.



THIS CLEANING PROCEDURE TAKES APPROX. 10 MINUTES



USE ONLY WMF CERTIFIED MILK CLEANING TABLETS.

## STEP 1. ▶



Open Display Panel

## STEP 2. ▶



Remove choc hose from back of foamer & slide spring off

## STEP 3. ▶



Remove chocolate mixing bowl

## STEP 4. ▶



Separate top of bowl and remove hose

## STEP 5. ▶



Wash unit in water & dry thoroughly

## STEP 6. ▶



Replace the whipper back into machine

## STEP 7. ▶



Re-attach choc hose to back of foamer & slide spring on

## STEP 8. ▶



Close Display Panel